

FALCON VALLEY ANIMAL HOSPITAL: NEW CLIENT PACKAGE

Welcome to Falcon Valley! We're so glad you've chosen us for your pet care needs. We hope your visits with us will be a positive and enjoyable learning experience. Please let us know any time you have questions. Our clinic hours are Monday through Friday 7:00 am to 6:00 pm and Saturdays 7:00 am to 1:00 pm. In order to meet all your pet's needs, our clinic offers the following services:

- ◆ Wellness and medical examinations
- ◆ Vaccines and preventative care
- ◆ Complete dental care
- ◆ Surgery
- ◆ Radiology/Ultrasound
- ◆ Acupuncture
- ◆ Boarding
- ◆ Grooming
- ◆ Science Diet Pet Foods

Important Phone Numbers for Veterinary Questions or Lost Pets:

Veterinary Specialty and Emergency Center:
110th & Quivera (913) 642-9563
Mission MedVet:
Johnson Dr. between Lamar & Nall (913) 722-5566
Lenexa Animal Control (913) 477-7385
Overland Park Animal Control (913) 895-6300
Olathe Animal Control (913) 971-6362
Lost Dog Registry (816) 333-0020
Animal Haven: 67th & I-35 (913) 432-7548
Wayside Waifs: Martha Truman Rd. KCMO (816) 761-8151

Pet Insurance Information:

Veterinary Pet Insurance (VPI)
1-888-899-4VPI
www.petinsurance.com

ASPCA Pet Health Insurance
(see brochure)

PetCare Pet Insurance Programs
1-866-275-PETS
www.petcareinsurance.com

Pet's Best Veterinary Insurance
1-877-738-7237
www.petsbest.com

Recommended Preventative Care:

Every six months as adult: Physical exam and routine bloodwork
Broad spectrum oral dewormer

Annually as adult: Appropriate vaccines

Microchipping Your Pet: (see HomeAgain pamphlet)

We recommend placing a microchip in all pets so should they become lost they may be returned to you as quickly as possible. Spay or neuter time is an excellent opportunity to place the microchip while your pet is under anesthesia.

Of course, in addition, we strongly recommend your pet wear a collar and nametag with your contact information at all times.

Heartworm Prevention: (see Sentinel information)

We strongly recommend year round use of monthly heartworm prevention.

Flea/Tick Information: (see Frontline pamphlet)

We strongly recommend year round use of monthly flea/tick prevention.

Zoonotic Diseases (transmissible to humans): (see CAPC pamphlet)

We strongly recommend having us administer a broad spectrum oral dewormer every six months to eliminate internal parasites.

Grooming:

Medium to long haired dogs require regular brushing and grooming to prevent mats in the haircoat. Falcon Valley has a groomer available five days per week. Our groomer, Annie, recommends long haired dogs be professionally groomed every 4-6 weeks.

Dogs with short hair generally require little grooming or bathing. Baths should be performed if your pet swims or becomes dirty. If your dog is mainly indoors he/she may only need bathing every 4-8 weeks. However, regular brushing to remove loose hair and promote a healthy haircoat is important. In addition, all dogs should have their nails trimmed every 4-6 weeks.

Cats frequently take care of grooming issues themselves. However, if you have a long-haired cat or prefer having your cat professionally groomed, Falcon Valley also offers feline grooming services.

Emergency Information: (see VSEC pamphlet)

1. Veterinary Specialty and Emergency Clinic (VSEC)
 11950 West 110th St., Suite B
 Overland Park, KS 66210
 (913) 642-9563

2. Mission MedVet
5914 Johnson Dr.
Mission, KS 66202
(913) 722-5566

Harmful Foods:

Avocados	Chocolate	Coffee
Onions/Onion Powder	Garlic	Grapes
Raisins	Macadamia Nuts	Alcohol
Excessive Salt	Fatty Foods	Tea Leaves
Raw Yeast Dough	Xylitol (artificial sweetener)	

Harmful Household Items:

NSAIDs	Acetaminophen	Cold/Flu Medications
Antidepressants	Vitamins	Home Insect Products
Rat/Mouse Bait	Bleach	Diet Pills
Disinfectants	Fabric Softener	Detergents
Lead	Lighter Fluid	Mothballs
Anti-cancer Drugs	Solvents	Drain Cleaner
Potpourri	Slug/Snail Bait	Oven Cleaner
Lime/Scale Remover	Fly Bait	Tobacco

Toxic Plants:

Aloe	Amaryllis	Andromeda
Australian Nut	Autumn Crocus	Azalea
Belladonna	Bird of Paradise	Bittersweet
Black Locust	Buckeye	Buddhist Pine
Caladium	Castor Bean	Ceriman
Clematis	Cordatum	Corn Plant
Cycads	Cyclamen	Daffodil
Dieffenbachia	Dumbcane	Elephant Ears
Eucalyptus	Ferns	Florida Beauty
Foxglove	Gladiolas	Golden Pothos
Heavenly Bamboo	Honeysuckle	Hurricane Plant
Hyacinth	Hydrangea	Iris
Ivy	Jerusalem	Jimson Weed
Kalanchoe	Lantana	Lillies
Lupine	Marble Queen	Morning Glory
Mother-in-Law	Mountain Laurel	Narcissus
Nephthysis	Nightshade	Oleander
Panda	Philodendron	Poison Hemlock
Precautory Bean	Privet	Red Emerald
Rhododendron	Ribbon Plant	Sago Palm
Satin Pothos	Schefflera	Striped Dracaena
Tulip	Water Hemlock	Wisteria
Yew	Yucca	